

KCCA LAUNCHES REVENUE ADMINISTRATION SYSTEM

Kampala Capital City Authority (KCCA) has today launched and handed over an Integrated Revenue Administrative System (IRAS) and data centre to three beneficiary Municipalities of Entebbe, Makindye Ssabagabo and Nansana.

The system is the result of the Program on Integrated Local Finances for Sustainable Urban Development (PIFUD) in the Greater Kampala Metropolitan Area GKMA. The Program is a collaborative initiative between KCCA, the European Union, FMDV, UNCDF, LGFC, MoLG, YOYA and GKMA municipalities aimed at enhancing revenue collection and management capacity.

“IRAS is a locally developed, and affordable local revenue management system, accessible through the web and mobile applications, and providing a 360-degree view of the taxpayer profile and the revenue functions of taxpayer registration, billing assessment, collections, reports, etc and provides the required capability to Local governments to transform their tax and revenue collections into a fully integrated customer centric service,” said Dorothy Kisaka, Executive Director KCCA.

“The IRAS system has already demonstrated ability to solve local revenue management and administration challenges, and improve its local revenue performance which in turn enhances service delivery in local governments,” she added.

The system also presents a number of benefits to Tax Payers, which include: -

1. Increased efficiency, transparency, better services.
2. Reduced cost of doing business, limited movements to council offices for receipts and certificates.
3. Instant reminders and acknowledgement through SMS and Email
4. Instant access to services like trade license certificates.
5. Self-registration and assessment from anywhere any time

Note to the Editor:

In Uganda, Local Governments have a mandate of providing effective service delivery like Education, Health, Road Infrastructure but are challenged by the limited resources from the central government. To enhance the financial resources from the central government, the local governments have to levy, collect and account for local revenue. They currently face a myriad of challenges in managing revenue collection, including but not limited to;

1. lack of centralized data management
2. leakages in revenue collection
3. difficulties in generating timely reports
4. lack of comprehensive taxpayer information to facilitate local revenue collection
5. limited integration with other government systems like eTax, IFMS, etc

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