

PIFUD supports the Integrated Revenue Administration System (IRAS) which provides a 360 degree view of taxpayers' profiles and revenue functions.



**His Worship the Lord Mayor, Erias Lukwago, at the Handover ceremony of the IRAS equipment.**

In Uganda, Local Governments have a mandate of providing effective service delivery and thus to levy, collect and account for local revenue. They currently face a myriad of **challenges**, including but not limited to;

- lack of centralized data management
- leakages in revenue collection
- difficulties in generating timely reports
- lack of comprehensive taxpayer information to facilitate local revenue collection and
- limited integration with other government systems/applications.

Within PIFUD (Programme on Integrated Local Finances for Sustainable Urban Development in GKMA), the KCCA team is working with their peers in the **rollout of the Integrated Revenue Administration System (IRAS)** in GKMA Local Governments (divisions):

- Entebbe municipality:  
Division A and Division B
- Makindye Ssabagabo municipality:  
Bunamwaya, Masajja and Ndeje divisions.
- Nansana municipality:  
Nansana division, Gombe and Busukuma divisions.

## Taxpayers

efficiency, transparency, better services, reduced cost of doing business; instant reminders, instant access to services, etc.

## Benefits of IRAS

### Local Governments

improvement in revenue collections, reporting and taxpayer compliance, increased taxpayer register, centralized hosting reduces the hosting servers needed per LG, etc.

IRAS is a **locally developed, affordable and accessible revenue management system** that is both web and mobile enabled. The development of IRAS is based on the new technology, approaches and best practices providing the required capability for local governments to transform their tax and revenue collections into a fully integrated customer centric service.

## IRAS Objectives



Conversion of Taxpayer services into self-service; **minimizing the efforts of Tax payers to comply** with revenue laws, and **reducing administrative burdens** on local government officials.



Establishment of an **integrated view on taxpayer information and tax liabilities** across the tax based on information available within and outside local governments.

Implementation of **service delivery channels** to cater for all segments of taxpayers who have access or not to computers.



**Effective monitoring of tax compliance** and analysis of external transactional data sources related to taxpayers.



## Fundamentals of IRAS

IRAS is a powerful and flexible software system for local governments. It is based on 4 major fundamental concepts developed around open Enterprise Resource Planning Systems:

Revenue Codes

used for revenue reporting as defined by the Ministry of Finance, Planning and Economic Development in the IFMS

Tax Engine

computes the taxes/ revenues on different transactions types.

General Ledgers

record the revenues owed and paid.

Workflow Engine

enforces the series of recurring tasks in both processes that facilitate and enforce compliance.

## Key Functional Modules

- Tax Payer Registration
- Taxpayer Administration & Management
- Revenue Forecasting and Budgeting
- Tax Assessment/Billing
- Payment Processing
- Receipting & Reconciliation
- Revenue Accounting
- Reporting; Enforcement and (GIS)

## The Support to GKMA's Secondary cities has resulted into:

- 85 Staff trained and establishment of coordination committees
- Interfaced IRAS with Uganda Revenue Authority's systems.
- Registration of 71,521 taxpayers onto IRAS in the selected GKMA secondary cities, over UGX 10bn assessed and approx.
- Collection of UGX 3bn from the 3rd of September 2020 to the 26th of February 2021.
- Deployed revenue mobilization equipment (28 Computers, 70 POS, 11 Printers, 4 LCD Screens, 4G LTE Network Routers (3)) to LGs
- 55 jobs created.