Industrial Wastewater Management Guide

SOFT DRINK INDUSTRIES

Kampala Pollution Control Task Force
This Wastewater Management Guide provides facility owners, workers, lead agencies and others with practical information about mitigating water pollution from soft drink industries.

The objectives of the Guide are:

- To help better understanding of the need for wastewater management and the associated benefits.
- To provide soft drink industries with a reference tool for managing wastewater.
- To provide key information on the existing institutional and legal framework as well as best practices for cleaner production and resource recovery/reuse optimization.

This Guide has been developed in close consultation with key stakeholders and through review of relevant literature regarding industrial best practices and cleaner production. In addition, formal and informal technical discussions with members of the Kampala Pollution Control Task Force (PTF) have been used to generate expert opinion on wastewater management for the soft drink industrial sub-sector. The preparation of the Guide has been supported by the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) Reform of the Urban Water and Sanitation Sector Programme (RUWASS) as well as the International Water Stewardship Programme (IWaSP), implemented by GIZ on behalf of German Development Cooperation and DFID.
Why wastewater management?

It’s the law

Proper management of wastewater is required by law. Failure to comply with regulatory and legal requirements may lead to fines and/or other penalties. (See page 10)

It’s better for the environment

Toxic pollutants released in wastewater cause damage to the environment, affecting plant and animal life.

It’s better for public health

Toxic pollutants in wastewater contaminate surface water and ground water, and may end up in the food chain, exposing people to serious public health issues.

It makes financial sense

Water is a resource like any other, and therefore has an associated cost. The more water used, the higher the costs. By reducing the amount of water used, and by recovering and reusing water wherever possible, companies can save money and be more competitive.

In many cases pollutants in wastewater represent wasted raw materials. When properly handled, these can be recovered and reused leading to cleaner wastewater and cost savings on materials for companies.

Reducing the pollution load in water sent for treatment by NWSC will reduce the cost of treatment. This may in turn translate into reduced costs of water procured from NWSC.
When released into water sources, the organic load associated with soft drinks industries degrades using oxygen, reducing levels of dissolved oxygen in the water body. This may kill or drive away fish. The reduced fish catch in Lake Victoria’s Murchison Bay may partly be attributed to high organic load pollution.

Almost all the surface and ground water in Kampala is polluted and the city’s inhabitants are therefore exposed to serious health risks associated with water pollution. According to Ministry of Health and KCCA, the recent outbreak of typhoid was partly due to polluted surface and ground water.

In 2011, Crown Beverages Ltd invested $18,495 (about UGX 47.2M) to procure and install a 114,000 litre tank for water harvesting. As a result, the company reduced annual tap water consumption by 4,433,000 litres, saving over $5,400 (about UGX 13.7M) annually.

In 2010, Leather Industries of Uganda in Jinja invested $50,000 (about UGX 125M) to install a chrome recycling plant. The recycling plant treats the wastewater and discharges the chrome into a regeneration tank from where it is pumped back into the factory for reuse. As a result, the wastewater discharged from the factory is now almost free of chrome and the company has saved over 40% on chrome costs.
What to avoid

CONTAINERS NOT CLEANED IMMEDIATELY
Syrup or powder dries and hardens over time
➡ More solvents required for cleaning

IMPROPER CLEANING METHODS
Manual cleaning using basic equipment
➡ More water and cleaning agents used

TANKS AND CONTAINERS NOT CLEANED BEFORE DISPOSAL
Subsequent cleaning may take place in rivers and streams
➡ Environmental damage and public health risks

GROUND COVER NOT IMPERMEABLE
Organic load mixes with water and seeps into the groundwater
➡ Pollution & public health issues

LACK OF AUTOMATION
Manual systems create more spillages and waste requiring additional cleanup
➡ More wastewater generated

LACK OF MAINTENANCE
More leakages and wastage
➡ More organic load in wastewater

IMPROPER STORAGE OF CRATES AND EMPTYING OF BOTTLES
Extra cleaning and detergents required
➡ More wastewater generated
EFFECTIVE WASTEWATER MANAGEMENT RELIES ON A TWO-STAGE APPROACH

1 Reducing the amount of wastewater generated

Making processes more efficient and reusing water wherever possible will lead to an overall reduction in the amount of wastewater generated.

2 Ensuring wastewater is as clean as possible

Ensuring end-of-pipe wastewater is properly treated and meets effluent discharge standards will lead to a reduction in toxins entering the environment.

1 STEPS TO REDUCE WASTEWATER GENERATION

Use pre-clean and dry cleanup methods before wet cleaning. This reduces the volume of water used and the volume of wastewater generated.

Use the minimum amount of cleaning agents and detergents. This saves on the costs of cleaning agents in addition to minimizing the amount of cleaning agent pollution in wastewater.

Avoid use of wastewater streams as a transport medium. Transfer solids and particulate matter by mechanical means.

Ensure employees are trained and aware of how to minimize water usage and wastewater generation.

Fit drains with screen and/or traps to prevent solid materials from entering the effluent system.
Automate cleaning if possible, or use high pressure water jets for better efficiency.

Always clean tanks before passing them on to recyclers to ensure syrup residues are properly disposed of.

The work area should have an impermeable ground cover, preferably concrete, to retain any leakage.

Optimize chemical use and ensure all water from washing and cleaning is directed to a collecting container.

Automate production where possible to reduce waste and spillage.

Maintain equipment and installations regularly to ensure efficient running.

Clean tanks, crates and bottles immediately. Cleaning syrups and soft drinks before they dry requires less water and detergents.

All collected wastewater should be sent to the treatment plant for treatment prior to reuse or discharge.
EVERY SOFT DRINK INDUSTRY FACILITY SHOULD HAVE AN EFFLUENT TREATMENT PLANT

Treat all wastewater leaving the facility, including water collected after washing and cleaning.

- The sludge should be disposed of in an approved hazardous waste landfill.
- Treated wastewater that has been disinfected and filtered can be reused for cleaning floors and washing crates. Reduce water usage to save money.
- Regularly monitor treated water being discharged for pH and representative heavy metals.

Small and affordable effluent treatment plants can be assembled using locally available equipment.

1 ANAEROBIC TREATMENT
Micro-organisms break down biodegradable materials.

2 AERATION
Stimulates biodegradation of pollutant components.

3 PH ADJUSTMENT
Neutralizes wastewater.

4 SEDIMENTATION
Removes suspended solids from wastewater.

5 DISINFECTION & FILTRATION
Removes any remaining bacteria from water making it ready for reuse or discharge.

MANAGING WASTEWATER
Soft drink industry firms should be aware of and comply with the following legal requirements regulating the treatment of wastewater.

<table>
<thead>
<tr>
<th>Permit/License/Certificate</th>
<th>Law/Regulations</th>
<th>Fee (UGX)</th>
</tr>
</thead>
</table>
| **EIA Certificate of Approval** (for new, expansions or refurbishments) | • National Environment Act Cap 153  
• National Environment (Impact Assessment) Regulations, 1998 | If project/business cost is:  
100M - 250M | 500,000 |
10M - 100M | 750,000 |
1M - 10M | 1,000,000 |
>1M | 2,000,000 |
Note: The developer also incurs costs for consultant who carries out an EIA |
| **Pollution License** (for activities polluting the environment in excess of standards) | • National Environment Act Cap 153 | Determined in accordance with Polluter Pays Principle |
| **License to Own and Operate a Wastewater Treatment and Disposal Plant** | • National Environment (Waste) Management Regulations, 1999 | Application fee | 50,000 |
License fee | 300,000 |
| **Wastewater Discharge Permit** | • The Water Act, Cap 152  
• The Water (Waste Discharge) Regulations SI 152-1 | Permit processing fees | 650,000 |
Annual discharge fees | depend on volume and the biological and physiochemical quality of waste |
The charges range from 500,000 to 13,000,000 and are calculated based on the criteria set out in the regulations |
| **License for Waste Storage** | • National Environment (Waste) Management Regulations, 1999 | Application fee | 50,000 |
License fee | 200,000 |
| **License to Transport Waste** (this can be outsourced to licensed waste transporters) | • National Environment (Waste) Management Regulations, 1999  
• Basel Convention on Trans-boundary movement of wastes, in case the batteries are imported | Application fee | 50,000 |
License fee | 100,000 |
Note: If transportation is outsourced, the cost depends on negotiation with the transporter |
| **Suitability of Premises Certificate** | • Public Health Act | Fee | 300,000 |
| **Approval for Discharge into NWSC Sewerlines** | • National Water and Sewerage Corporation Act, 1995 | 80% of water bill  
If not NWSC customer, water consumption is estimated |
<table>
<thead>
<tr>
<th>Issuing Authority</th>
<th>How to Apply</th>
<th>Validity</th>
</tr>
</thead>
<tbody>
<tr>
<td>National Environment Management Authority (NEMA)</td>
<td>Carry out an EIA (EIA conducted by certified EIA practitioners)</td>
<td>Has no validity period but it is subject to implementation of the project starting within five (5) years from the date of issuing an EIA certificate of approval</td>
</tr>
<tr>
<td></td>
<td>Submit to NEMA for consideration</td>
<td></td>
</tr>
<tr>
<td>Pollution Licensing Committee (PLC) – NEMA</td>
<td>Apply to PLC through NEMA as a secretariat with documents indicating the characteristics and quantity of wastewater that will be discharged</td>
<td>Validity period – determined by the discharge i.e. how long will the facility require before rectifying the problem</td>
</tr>
<tr>
<td>Pollution Licensing Committee (PLC) – NEMA</td>
<td>Carry out an EIA and obtain an EIA Certificate of Approval</td>
<td>One (1) year</td>
</tr>
<tr>
<td>pollution Licensing Committee (PLC) – NEMA</td>
<td>Apply to PLC through NEMA as a secretariat and attach the plant designs</td>
<td></td>
</tr>
<tr>
<td>Directorate of Water Resources Management (DWRM) - Ministry of Water and Environment (MWE)</td>
<td>Install a wastewater treatment plant</td>
<td>Permit duration between one (1) year and three (3) years</td>
</tr>
<tr>
<td>Directorate of Water Resources Management (DWRM) - Ministry of Water and Environment (MWE)</td>
<td>Start operations, and then: apply to Director, DWRM</td>
<td></td>
</tr>
<tr>
<td>Pollution Licensing Committee (PLC) – NEMA</td>
<td>Apply to PLC through NEMA as a secretariat</td>
<td>One (1) year</td>
</tr>
<tr>
<td>Pollution Licensing Committee (PLC) – NEMA</td>
<td>Apply to PLC through NEMA as a secretariat</td>
<td>One (1) year</td>
</tr>
<tr>
<td>Kampala Capital City Authority (KCCA)</td>
<td>Apply to KCCA for certification</td>
<td>One (1) calendar year</td>
</tr>
<tr>
<td>KCCA inspects and makes a decision</td>
<td></td>
<td></td>
</tr>
<tr>
<td>National Water and Sewerage Corporation (NWSC)</td>
<td>Must first pre-treat wastewater to meet standards for discharge into sewer lines, apply for approval from sewerage department or water quality management department, NWSC for connection</td>
<td>Open</td>
</tr>
</tbody>
</table>
Periodic checks and audits form an important part of a strategy to identify inefficient use of resources, inadequate management of waste, and opportunities for improvement. Increasing the efficiency of the utilization of resources, and reducing and avoiding the generation of pollutants is integral in protecting and improving the environment, ensuring the health of human beings, promoting sustainable development, and generating economic benefits to businesses.

Below is a summary of periodic checks that may be applicable for soft drink industries.

**MANDATORY CHECKS**

<table>
<thead>
<tr>
<th>Type</th>
<th>Responsible institution</th>
<th>Frequency</th>
<th>Fees</th>
<th>Procedure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compliance Environmental Audit</td>
<td>National Environmental Management Authority (NEMA)</td>
<td>Annual</td>
<td>No NEMA fees, only the Environmental Auditor needs to be paid</td>
<td>Engage a NEMA certified Environmental Auditor. (List available from NEMA)</td>
</tr>
</tbody>
</table>

**RECOMMENDED CHECKS**

<table>
<thead>
<tr>
<th>Type</th>
<th>Responsible institution</th>
<th>Frequency</th>
<th>Fees</th>
<th>Procedure</th>
</tr>
</thead>
</table>
| Adoption of Cleaner Production Practices | Uganda Cleaner Production Centre (UCPC)      | As and when required | UCPC fees depend on the size of the enterprise  
Small – up to $2600  
Medium - up to $3800  
Large - up to $6600 | Contact UCPC for more information            |
| Self-Internal Audits                | Firm/NEMA                                     | As and when required | Environmental Auditor fees - depend on the magnitude of work | Engage a NEMA certified Environmental Auditor. (List available from NEMA) |
National Environment Management Authority (NEMA)
Website: www.nemaug.org
Email: info@nemaug.org
Tel: +256 414 256068

Directorate of Water Resources Management (DWRM) - Ministry of Water and Environment (MWE)
Website: www.mwe.go.ug
Tel: +256 414 505942

Kampala Capital City Authority (KCCA)
Website: www.kcca.go.ug
Email: info@kcca.go.ug
Tel: +256 204 660800

National Water and Sewerage Corporation (NWSC)
Website: www.nwsc.co.ug
Email: info@nwsc.co.ug
Tel: +256-313 315 100/312-260 414/5

Uganda Cleaner Production Centre (UCPC)
Website: www.ucpc.co.ug
Email: ucpc@ucpc.co.ug
Tel: +256 414 287938

Hazardous Waste Disposal Facilities

EnviroServ Uganda
Website: www.enviroserv.co.za
Email:jenniferb@enviroserv.co.za
Tel:+256 712 644 955 (Mobile)
Tel:+256 312 314 391/2/3 (Office)

Luwero Industries
Website: www.luweroindustries.com
Email: info@luweroindustries.com
Tel:+256 39 221154,
Fax:+256 39 280152

Epsilon Uganda
Website: www.epsilonafrica.com
Email: epsilonugandalimited@gmail.com
Tel:+256 414 252076
Tel:+256 312 514790
The Kampala Pollution Control Task Force (PTF) was formed with support from the GIZ RUWASS Programme. It comprises of Kampala Capital City Authority (KCCA), the Ministry of Water and Environment’s Directorate of Water Resource Management (DWRM), the National Environmental Management Authority (NEMA), and National Water and Sewerage Corporation (NWSC). Uganda Manufacturers Association (UMA) and Uganda Cleaner Production Centre (UCPC) were also brought on board to enhance the engagement of the industrial sector through a Public-Private Dialogue (PPD) regarding Cleaner Production and improved resource recovery and reuse efficiency, with a focus on water, waste and energy optimization.

Key priorities of the task force include the following:

- **Information exchange and collaboration among key government institutions including: DWRM, KCCA, NEMA, NWSC to jointly engage the public and private sector about legal provisions and regulations on wastewater discharge and pollution control.**

- **Launch campaigns to enhance compliance to DWRM/NEMA permit regulations regarding wastewater discharge.**

- **Conduct joint industrial assessments and disseminate pollution monitoring information to the public and private sector.**

- **Engage potential priority polluters and the private sector in general in a dialogue with the public sector through the Kampala Public – Private Wastewater Dialogue on wastewater management and pollution control to increase awareness and trust.**
Also available in this series are Industrial Wastewater Management Guides for the following industries:

Battery Recycling Industries
Paint Industries
Textile Industries
Dairy Industries
Garages
Abbatoirs
Steel Rolling Mills